# Physician Well Being A Reason For Being

#### Natasha N. Bray, DO, MSEd, FACP, FACOI

Associate Dean Accreditation & Academic Affairs Oklahoma State University Center for Health Sciences

## Disclosure

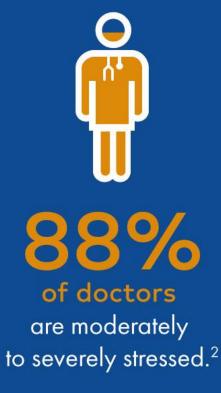
I have no relevant financial relationships or affiliations with commercial interests to disclose.

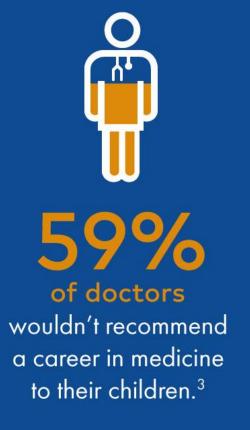
#### Learning Objectives

Understand the Prevalence and impact of burnout

- Understand the prevalence of depression and suicide among physicians at different points in the careers
- Reflect on personal "reason for being" and approach to integration of work and life



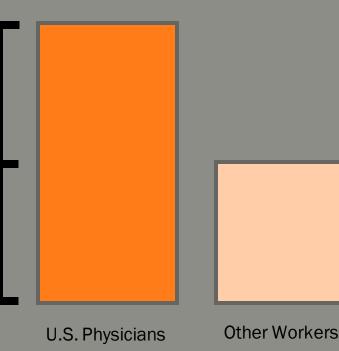


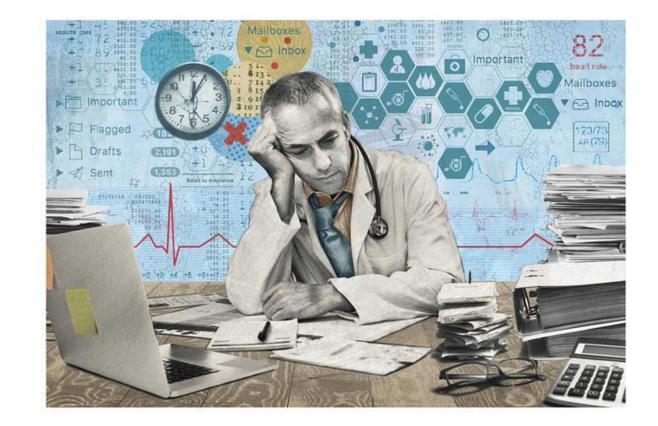


Mayo Clinic 2014.
VITAL WorkLife & Cejka Search Physician Stress and Burnout Survey 2015.
Jackson Healthcare; 2013 Physician Outlook and Practice Trends.

https://www.athenahealth.com/insight/technologys-role-fixing-physician-burnout/doctor-sitting-with-head-in-hands

Burnout is nearly 2x as prevalent among U.S. physicians than among workers in other fields.



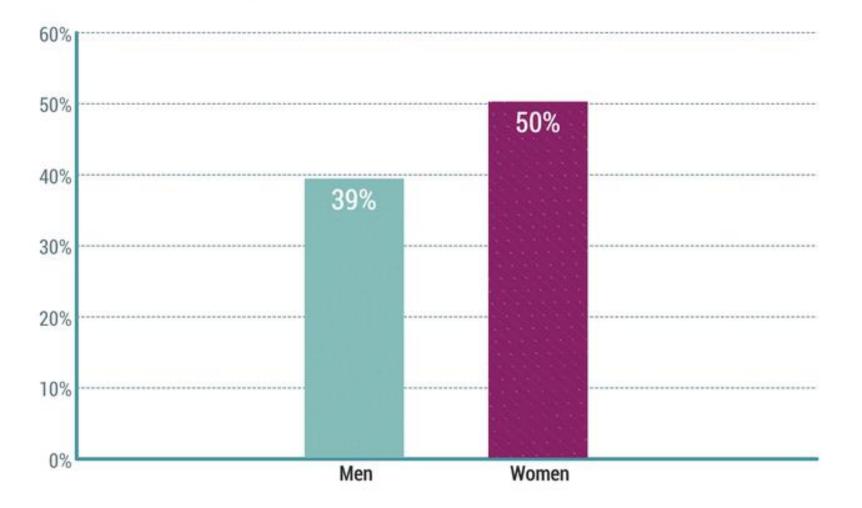


#### Which Physicians Are Most Burned Out?

Urology 54% Neurology 53% Physical Medicine & Rehabilitation 52% Internal Medicine 49% Emergency Medicine 48% Family Medicine 48% Diabetes & Endocrinology 47% Infectious Diseases 46% Surgery, General 46% Gastroenterology 45% Ob/Gyn 45% Radiology 45% Critical Care 44% Cardiology 43% Anesthesiology 42% Rheumatology 41% Pediatrics 41% Oncology 39% Pulmonary Medicine 39% Psychiatry 39% Orthopedics 38% Dermatology 38% Allergy & Immunology 37% Plastic Surgery 36% Otolaryngology 36% Ophthalmology 34% Pathology 33% Nephrology 32% Public Health & Preventive Medicine 28%

Medscape National Physician Burnout, Depression & Suicide Report 2019. https://www.medscape.com/slideshow/2019-lifestyle-burnout-depression-6011056#3

#### Are Male or Female Physicians More Burned Out?



Medscape National Physician Burnout, Depression & Suicide Report 2019. https://www.medscape.com/slideshow/2019-lifestyle-burnout-depression-6011056#3

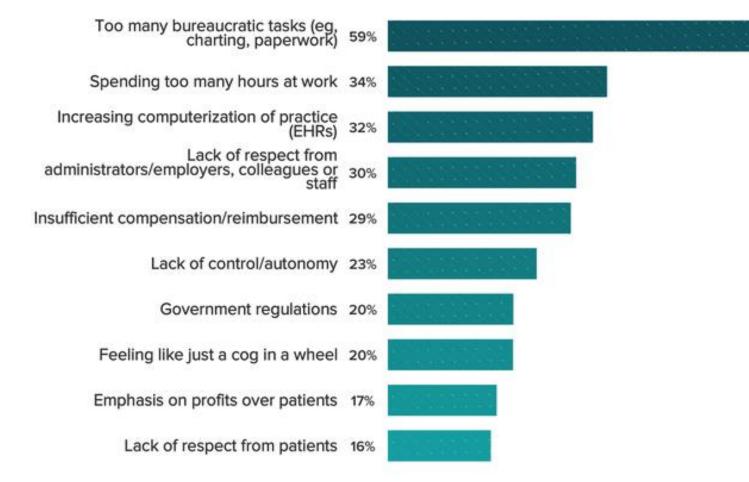
### **National Academy of Medicine**



Prevalence of emotional exhaustion among primary nurses

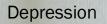
### **Causes of Burnout**

#### What Contributes Most to Your Burnout?

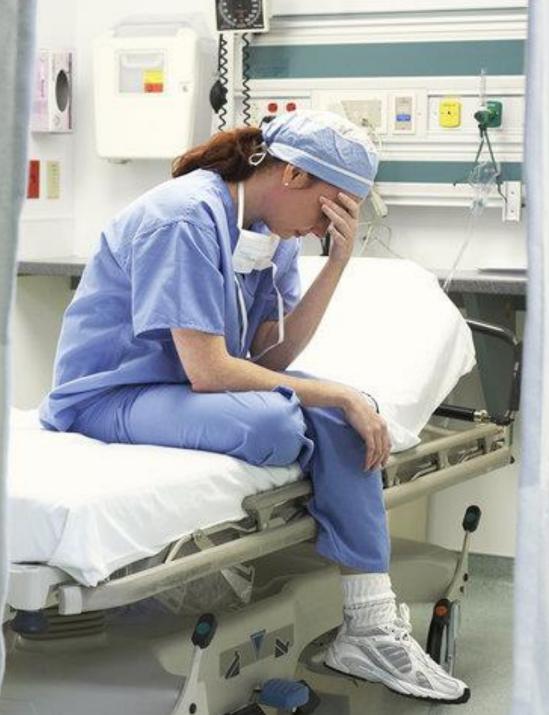


# Medical trainees experience higher rates of DEPRESSION and BURNOUT

than those of age-similar individuals pursuing different careers.



Burnout



### **Burnout Among Trainees**

- High prevalence among medical students, residents and physicians
- Residents
  - Studies show burnout rates of 41-90% among residents
  - Levels increase quickly within the first few months
  - ACGME work hour changes do not appear to have improved sleep, burnout, depression symptoms, or errors
  - Resident distress (e.g. burnout and depression) associated with medial errors and poorer patient care



#### Washington Post, 2015

- 29% of physicians-intraining had depression or depressive symptoms
- Increase in symptoms over time

# Nearly a third of new doctors high risk for depression

By Lena H. Sun December 8, 2015 🔽 Email the author



Even in the general population, people often don't want to talk about depression, which is one of the

Mata DA. JAMA. 2015 Dec 8; 314(22): 2373-83.

### Boston Globe; January 17, 2019

### Physician burnout now essentially a public health crisis



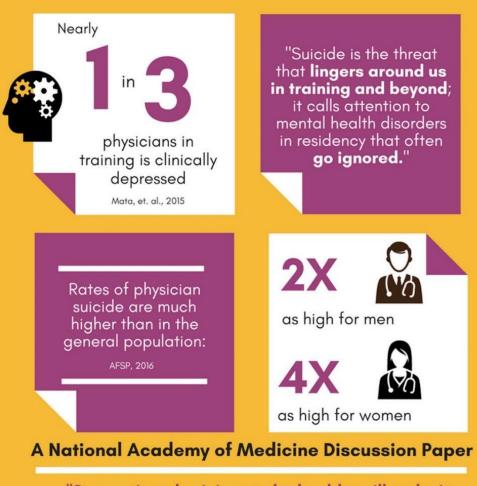
Dr. Alain Chaoui co-authored a new report on physician burnout.

By Priyanka Dayal McCluskey | GLOBE STAFF JANUARY 17, 2019

- In a national survey of doctors published last year, 10.5% reported a major medical error in the prior 3 months. Those who reported errors were more likely to experience burnout, fatigue, and suicidal thoughts.
- Doctors typically spend 2 hours on computer work for every hour they spend with patients.
- Medicine has become more regulated and complex over the past several years, generating what doctors often consider to be meaningless busy work detached from direct patient care.
- When doctors are less engaged, patients are less satisfied. Burned-out physicians are more likely to make mistakes.
- To tackle the problem, the report says, physicians need access to mental health care without stigma or fear of losing their right to practice. The authors argue that state licensing boards should not ask probing questions about a physician's mental health but focus instead on his or her ability to practice medicine safely.

#### I Felt Alone but I Wasn't:

#### **Depression is Rampant Among Doctors in Training**



"Supporting physicians to be healthy will make it possible for them to be there physically and emotionally for us when we need them the most."

- Dr. Elisabeth Poorman



Read more: nam.edu/Perspectives

### ACGME Clinical Learning Environment Reviews (CLER)

 88.8% of trainees observed signs of burnout among faculty members and program directors.



Koh NJ, Wagner R, Newton RC, Casey BR, Sun H, Weiss KB. JGME. August 2018; 10(4): 49-68

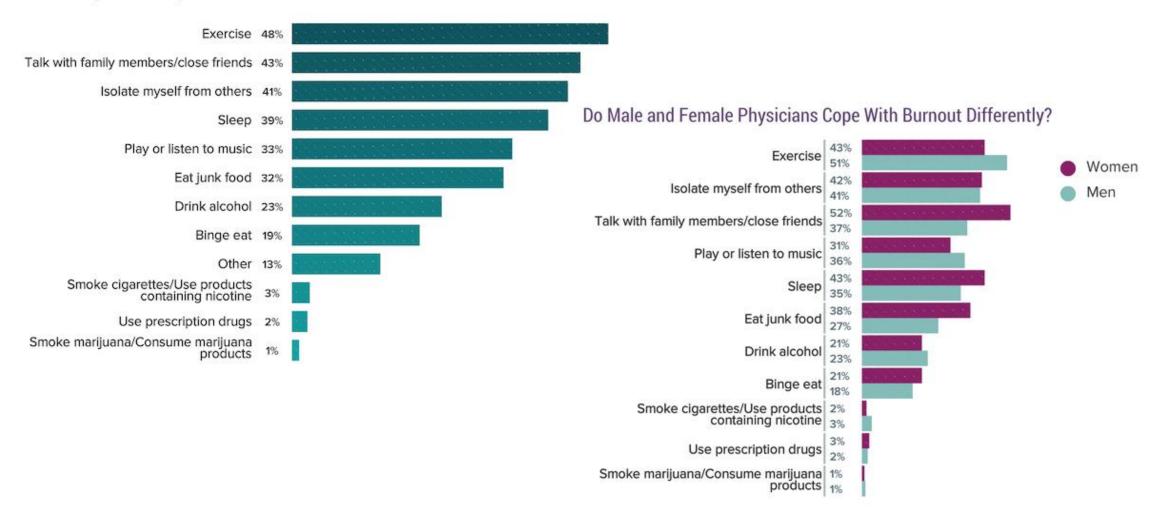
### To Care is Human – Collectively Confronting the Clinical-Burnout Crisis

- >50% of US physicians report significant symptoms of burnout
- Medical students and residents have higher rates of burnout and depression than their peers in in nonmedical careers
- Clinicians are human; delivering the best care takes a personal toll on them
- Patient safety is at risk
- Burn-out may be associated with increased rates of medical errors, malpractice suits, and health care-associated infections
- ....."we have an urgent, shared professional responsibility to respond and to develop solutions."

Dzau et al. NEJM 2018; 378: 312-314.

### **Coping with Burnout**

#### How Do Physicians Cope With Burnout?



Medscape National Physician Burnout, Depression & Suicide Report 2019. https://www.medscape.com/slideshow/2019-lifestyle-burnout-depression-6011056#3



### QUESTION 1 - WHAT IS YOUR DEFINITION OF WORK?

### QUESTION 2 - WHAT IS YOUR DEFINITION OF LIFE?

# $24 \times 7 = 168$

# $24 \times 7 = 168$

### Work 60 hours Sleep 56 hours





## Exercise

### 150 Min/Week

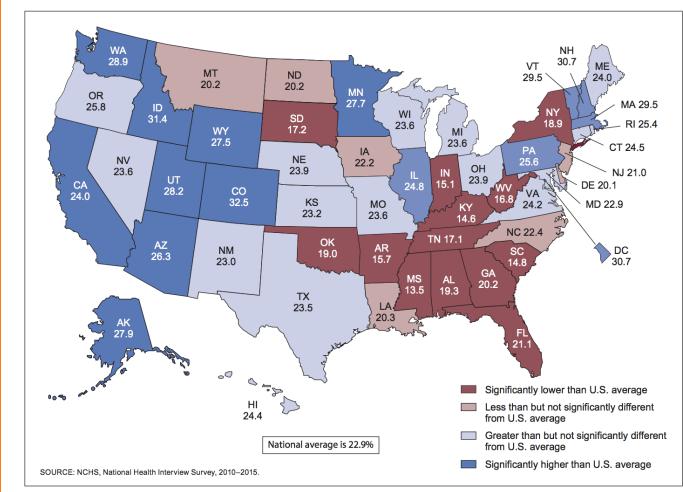


Figure 1. Age-adjusted percentages of adults aged 18–64 who met both aerobic and muscle-strengthening federal guidelines through leisure-time physical activity, by state: United States, 2010–2015

### FAMILY MEDICINE

Tethered to the EHR: Primary Care Physician Workload Assessment Using EHR Event Log Data and Time-Motion Observations

**RESULTS:** Clinicians spent 355 minutes (**5.9 hours**) of an 11.4-hour workday in the EHR per weekday per 1.0 clinical full-time equivalent: **269 minutes (4.5 hours)** <u>during clinic hours</u> and **86 minutes (1.4 hours)** <u>after clinic hours</u>. Clerical and administrative tasks including documentation, order entry, billing and coding, and system security accounted for nearly one-half of the total EHR time (157 minutes, 44.2%). Inbox management accounted for another 85 minutes (23.7%).

### **Annals of Internal Medicine**<sup>®</sup>

#### Allocation of Physician Time in Ambulatory Practice: A Time and Motion Study in 4 Specialties

Christine Sinsky, MD; Lacey Colligan, MD; Ling Li, PhD; Mirela Prgomet, PhD; Sam Reynolds, MBA; Lindsey Goeders, MBA; Johanna Westbrook, PhD; Michael Tutty, PhD; and George Blike, MD

#### Results:

- During the office day:
  - 27.0% of total time was spent on direct clinical face time with patients
  - 49.2% of time was spent on EHR and desk work
- While in the examination room with patients:
  - 52.9% of the physician's time was spent on direct clinical face time
  - 37.0% on EHR and desk work.
- After Hours:
  - 1-2 hours of after-hours work each night, devoted mostly to EHR tasks

## $24 \times 7 = 168$ Work 60 hours Sleep 56 hours -116

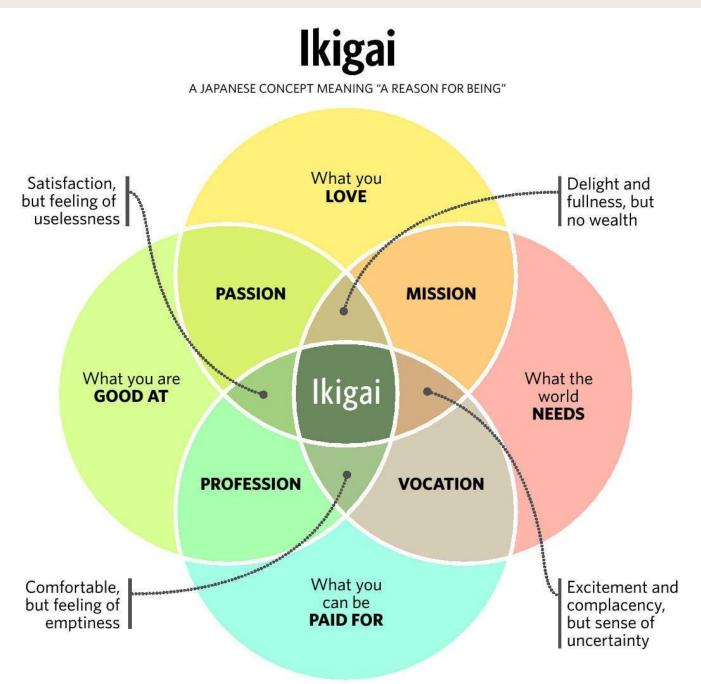
#### After Hours EMR 7 hours



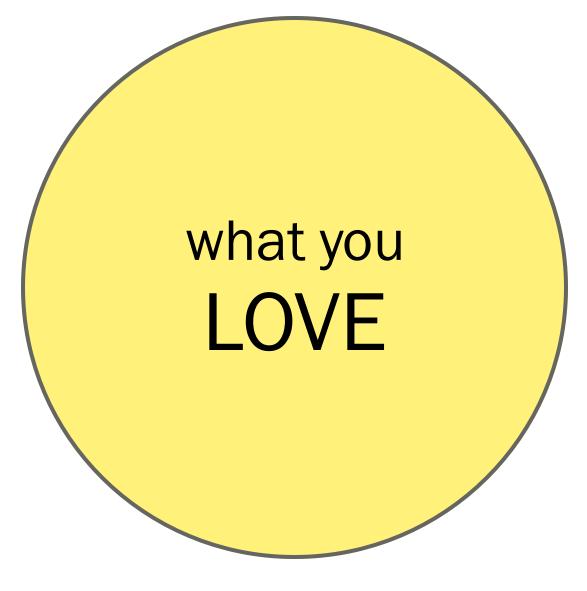
### WORK IS PART OF LIFE...

Imagine what your ideal life would look like?

This world is but a canvas to our imagination. ~ Henry David Thoreau



### Step 1



### Step 2

# what are you GOOD AT?

#### Passion

what you LOVE what are you GOOD AT?

### Step 3

# what the world NEEDS

#### Mission

what you LOVE what the world NEEDS

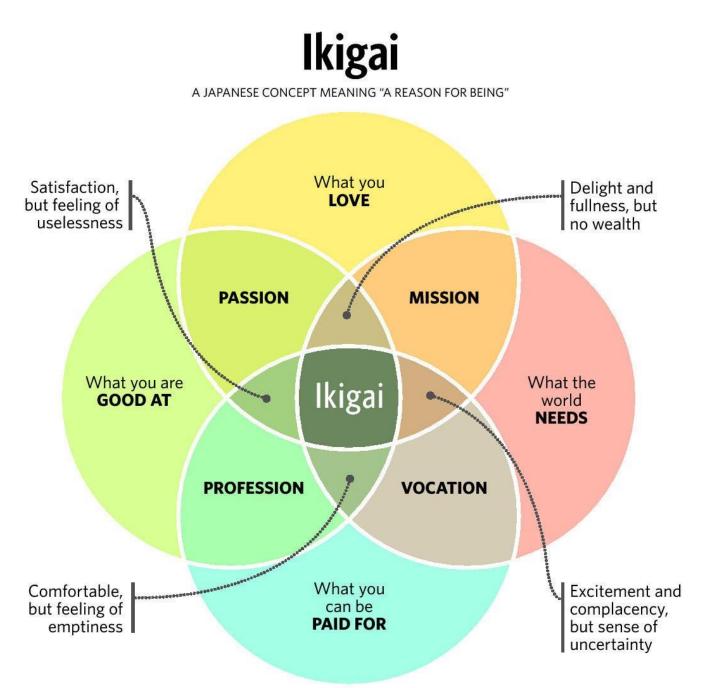
### Step 2

# what can you be PAID FOR?

#### Profession

what can you be PAID FOR?

what are you GOOD AT?



## OTHER RESOURCES

ACGME Surveys

### National Resources



Accreditation Council for Graduate Medical Education

> Program Directors Residents and Edu and Coordinators Fellows Ac

Meetings and Educational Activities

a Collection Sp Systems Sp

If you are in crisis, please call the National

Crisis Text Line by texting TALK to 741741

1.800.273.TALK (8255), or contact the

Suicide Prevention Lifeline at

Accreditation Data System (ADS)

Resident Case Log System 🕑

Home > What We Do > Initiatives > Physician Well-Being > Tools and Resources

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#### Tools and Resources

What We Do

#### ACGME Tools and Resources for Resident and Faculty Member Well-Being

The ACGME's Task Force on Physician Well-Being Tools and Resources Subcommittee created this compendium of materials and other references for residents and faculty members as a resource for well-being, wellness, and related tools. It is the Task Force's hope that these resources will support the elements in

Section VI of the ACGME's Common Program Requirements. The requirements emphasize that psychological, emotional, and physical well-being are critical in the development of the competent, caring, and resilient physician.

#### Identifying and Addressing Burnout

Tools and resources in this content area provide suggestions that may help in identifying and addressing burnout in residents, fellows, and faculty members. Information on program- and institution-level interventions to reduce burnout and increase engagement can also be found in the section on "Improving the Learning and Working Environment."

#### **Promoting Well-Being**

Section VI of the ACGME's Common Program Requirements states," *Self-care is an important component of professionalism,* [*and*] *a skill that must be learned and nurtured in the context of other aspects of residency training*." These items may be useful as part of the process to assess and enhance physician physical, psychological, and emotional well-being.

#### Assessing and Addressing Emotional and Psychological Distress/Depression/Suicide

This section is designed to provide select resources to help identify, assess, and assist individuals with emotional and/or psychological distress, and to provide education to reduce the stigma of seeking mental health care. Screening tools for depression and suicidal ideation should not be used for self-screening, but can be part of a comprehensive effort to link such tools to mental health resources at a local level. For example, the American Foundation for Suicide Prevention's Interactive Screening Program links individuals with a health care provider who screens results. It is also important to note that only a qualified health care professional can diagnose or treat depression or other forms of mental illness.

Section VI of the ACGME's Common Program Requirements mandates access to confidential, affordable mental health assessment, counseling, and treatment, including urgent and emergent care.

#### Improving the Learning and Working Environment

The ACGME Common Program Requirements state," The creation of a learning and working environment with a culture of respect and accountability for physician well-being is crucial to physicians' ability to deliver the safest, best possible care to patients." Tools and resources in this content area offer guidance to programs and institutions on ways to enhance the focus on well-being in their unique learning and working environment.

#### Coping with Tragedy

Tools and resources in this section are designed to assist individuals, as well as programs and communities, in coping with a tragedy or disaster. Resources focus on communication, crisis response, and mitigating the psychological and psychosocial consequences of the event.

#### Other Institutional/Partner Sites and Resources

This selection of additional resources shared by leaders in health care may be useful for GME programs and institutions.

Academic Life in Emergency Medicine - Wellness Think Tank (Collection of Resources)

Academy of Communication in Healthcare – Communication Rx: Transforming Healthcare Through Relationship-Centered Communication (*Collection of Resources*)

ACGME - 🙆 CLER Pathways to Excellence Version 1.1 (Collection of Resources)

Alliance for Academic Internal Medicine – Collaborative for Healing and Renewal in Medicine (CHARM) (*Collection of Resources, Annotated Bibliography*)

Alliance of Independent Academic Medical Centers (AIAMC) – 2017 Annual Meeting focusing on resiliency and well-being

American Association of Colleges of Osteopathic Medicine (AACOM) – Mental Health Awareness in Osteopathic Medical Education

American College of Emergency Physicians – Wellness Wheel (Categorization of Dimensions of Physician Wellness)

American Hospital Association (AHA) – The Impact of Emotional Intelligence and Resiliency on Health Care Performance

American Hospital Association (AHA) – Forum Focus – Recognizing and Addressing Physician Stress and Burnout to Improve Satisfaction and Patient Care

American Osteopathic Association (AOA) – Watch: Medical students discuss mental illness

American Psychiatric Association Well-being and Burnout Resources (Collection of Resources)

Association of American Medical Colleges - Well-Being in Academic Medicine (Collection of Resources)

Brandeis University - C-Change Program (Screening/Survey Instrument, Proprietary)

National Academy of Medicine – Action Collaborative on Clinician Well-Being and Resilience (*Collection of Resources*)

National Collegiate Athletic Association - Mental Health (*Educational Resources, Research Related to Mental* Health for Collegiate Athletes)

The Schwartz Center – Schwartz Rounds (Instructions for Creating a Physician Support Group, Process Description)

University of Michigan - The Sen Lab (Bibliography)

University of Pennsylvania - Positive Psychology Center (Collection of Resources)

#### **National Resources**







Improving physician wellness and resiliency in Emergency Medicine, from the ground up

### National Resources





Practice Management

Professional Interests

Telepsychiatry

**Risk Management** 

Clinical Practice Guidelines

Psychiatrists Education Practice

DSM

Ethice

🖀 ゝ Psychiatrists ゝ Practice ゝ Well-being and Burnout 🔉

#### Well-being Resources



PSYCHIATRISTS

**RESIDENTS & MEDICAL STUDENTS** 

Well-being and Burnout Take charge of your well-being. Assess Yourself Well-being Resources About APA's Efforts

PATIENTS & FAMILIES

#### ☆ > Psychiatrists > Practice > Well-being and Burnout >

#### Assess Yourself

Start Your Assessment 🖪

Welcome to the APA well-being self-assessment tool. We're glad you're visiting.

The buzzword these days is "burnout." It is not a DSM-5 category, nor a treatable illness, but it is reflective of the challenges and frustrations of the times. The APA is increasingly aware of how weary some of us are becoming and has asked experts working in wellness to create this resource for you.

The portal includes an assessment tool and resource listing to help you adapt and thrive in the current environment and think about what kinds of changes — in workplace culture and structure, or individual lifestyle — might be helpful for you.

#### Well-being and Burnout

Take charge of your well-being.

Assess Yourself

Well-being Resources

About APA's Efforts

Psychiatric News Series on



Clinician Well-Being

Causes Resource Center Conceptual Model

#### Sharing Knowledge to **Combat Clinician Burnout**

Find articles, research studies, and other resources

About

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