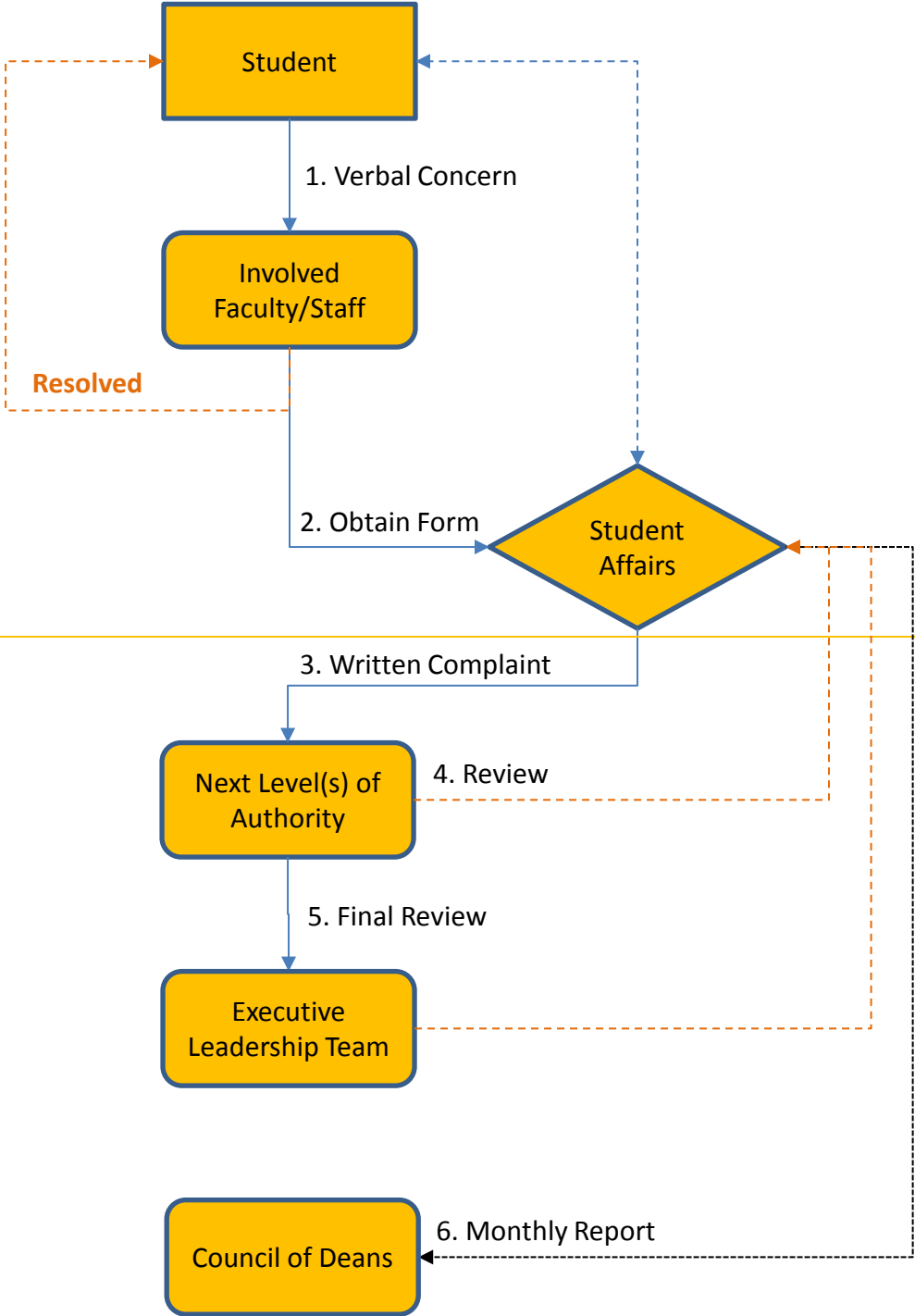


Non-Academic Complaint Policy Flowchart



- Written complaint routed by direction of Student Affairs
- Resolution of complaint communicated to all parties at each step by direction of Student Affairs
- Documentation of resolution at each step verified by Student Affairs after written complaint is filed