



Ascension

Ascension St. John Virtual Urgent Care OSU Medical

What is an online visit?

Through a one-on-one video chat with a doctor or care team member from your phone, tablet or laptop, you can stay home to avoid unnecessary exposure to germs and get the care you need from wherever you are.

How does it work?

Download the Ascension Online Care app from the App Store or Google Play on any smartphone or tablet. On a desktop or laptop computer, visit ascension.org/onlinecare.

To participate in an online visit, you will need an internet connection, camera, speaker and microphone. You can connect through your cellular service plan or through high-speed internet access. Message and data rates may apply.

Where do I enter the OSU promo code?

During the registration process, under Optional Information, enter the code **OSUMED2020**. This code will allow you to proceed with your appointment without prompting for payment.

Will this replace all my in person visits?

This isn't a replacement for every appointment. In some cases, you will still need to be seen in person.

We will work with you to determine if an online visit is the right option for you.

Are my visits private?

Online visits are safe and secure. We respect and protect your personal health information. Information you share during an online visit is handled with the same privacy protections as in-person visits.

More Information:

For any additional questions, please contact NAME , EMAIL, PHONE