# ProjectECHO WELCOME GUIDE





### **Project ECHO**

**Oklahoma State University Center for Health Sciences** 

5310 E 31st Street, Tulsa, OK 74135 | 918-561-1460

medicine.okstate.edu/echo

#### Thanks for registering!

Each Friday you will receive an email flyer with Project ECHO news for the upcoming week. On the day of every ECHO session, you will receive an invitation with connection information for your ECHO. If you don't receive the invitation, please check your junk/spam folders. If you still do not see it, contact your ECHO Coordinator. Please allow one business day for us to process your registration. Check out this helpful participant guide prior to attending an ECHO session.

# MOVING KNOWLEDGE, NOT PEOPLE

#### STRUCTURE OF A SESSION

# HUB AND SPOKE KNOWLEDGE-SHARING NETWORKS CREATE A LEARNING LOOP.

- The Hub are the specialists and the Spokes are the community provider participants.
- Community providers learn from specialists
- Community providers learn from each other
- Specialists learn from community providers



#### **SESSION DETAILS**

#### **60-75 MINUTES**

- > Introductions
  - Moderators (Hub Team), Participants (spoke sites), and presenters
- > Brief Didactic (20 minutes or less includes time for Q&A)
- > Case presentation
  - Problem narrative
  - Questions/Clarifications about narrative
  - Recommendations and strategies from group
  - Summary of recommendations
- > Announcements
  - Updates from spoke sites and hub team
  - Reminders about our Box.com resources
  - Next session information

## **HOW TO PARTICIPATE IN AN ECHO**

#### **5 WAYS TO GET THE MOST OUT OF A SESSION**

- 1. Contribute to meaningful discussions.
- 2. Actively engage. Don't forget to turn your webcam on.
- 3. Be open and learn from others.
- 4. Share your knowledge. Your contributions are invaluable.
- 5. Maintain confidentiality. Follow FERPA and HIPPA protocols.

#### **ZOOM CONNECTION TIPS**

- Click on the Zoom connection link that is provided in your weekly email invitation. This should take you into a Zoom meeting room.
- Complete short ZOOM registration form (aka "Sign-In" sheet)
- Select "Join Audio by Computer." You can then test the volume of your speaker and mic to ensure everything is working by clicking "Test Computer Audio."
- Once you have successfully tested the audio, you should be able to see a toolbar at the bottom of the Zoom screen by hovering over it.
- The buttons needed as an ECHO participant include:

	NAME OF BUTTON	FUNCTIONALITY/PURPOSE
•	MUTE	Mute and unmute once you enter the meeting. Standard protocol is to ENTER the meeting MUTED and remain as such until acknowledged by panel. *6 to mute/unmute on phone.
1	STOP VIDEO	Turn video on/off once you enter the meeting.
	SHARE SCREEN	Shares your desktop. NOTE: Your desktop will automatically be displayed. Close all open items before sharing.
	СНАТ	Chat function. Two types of chats: TO EVERYONE (default) PERSONAL/PRIVATE
Leave Meeting	END/LEAVE MEETING	

# **FAQs**

#### WHAT ARE THE CURRENT ECHO LINES?

Addiction Medicine Pediatric Obesity Medicine

COVID-19 Oklahoma Updates Pediatric Behavioral and Emotional Health

Help for the Healer TeleED-Educational Development

Hepatitis C TeleSPED

High-Risk OB TeleEDGE-OK State Dept of Education

HIV/Viral Disorders TeleLEAD-for principals

Infant Mental Health TeleNGAGE-for families/parents

#### **QUESTIONS?**

For case presentation or program specific questions, please contact the clinic coordinator. (list on next page)

#### **PROJECT ECHO CALENDAR**

https://medicine.okstate.edu/echo/calendar.html

#### **TECHNICAL SUPPORT**

OSU Telehealth: telemed@okstate.edu, 918-584-4378

#### LINK TO PROJECT ECHO REGISTRATION FORM

https://okstate.forms-db.com/view.php?id=268015

# **FAQs**

#### **HOW DO I RECEIVE CONTINUING EDUCATION CREDIT?**

AOA Category 1 Credits available for the following providers:

- Osteopathic Physicians
- Oklahoma Registered Nurses
- Oklahoma Nurse Practitioners
- Nurse Practitioners certified through the American Academy of Nurse Practitioners
- Oklahoma Physician Assistants

The AOA Category 1 credit(s) acquired by participation in the session and completion of the attestation will be followed up with a credit letter from OSU-CME by email.

All other licensee's will receive a certificate from OSU Project ECHO upon completion of the survey at the end of the sessions.

Please contact your programs coordinator with any additional questions.

#### **DATA USAGE NOTICE**

Project ECHO® collects registration, participation, questions/answers, chat comments, and poll responses for some teleECHO® programs. Your individual data will be kept confidential. These data may be used for reports, maps, communications, surveys, quality assurance, evaluation, research, and to inform new initiatives.

# **CONTACT US**

#### **CONTACT PROJECT ECHO**

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#### **CLINICAL COORDINATORS**

918-592-ECHO

#### Jade Goodson

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- Infant Mental Health
- COVID-19 Oklahoma Updates

#### **Bethany Burkhart**

Clinical Coordinator bethany.burkhart@okstate.edu

- Heal the Harvester
- Veteran Care
- Pediatric Behavioral and Emotional Health

#### Megan Claybrook

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- TeleLEAD
- Pediatric Obesity
- Psychiatry

#### **Nikkole Harris**

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- Help for the Healer
- HIV/Viral Disorders
- High-risk OB

#### Jessica Tucker

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- TeleED
- TeleSPED
- TeleEDGE
- TeleNGAGE