



MEDICINE

Professionalism Training Resources for Physicians and Healthcare Workers

OSU Center for Executive and Professional Development

Bullying and Beyond: Workplace Conflict (GoToWebinar) | Griffin Pivateau, J.D.

1 hour | Registration fee: \$75

Most employers have sexual harassment policies, but do not have one addressing bullying in the workplace. The proactive employer will realize that creating a means of addressing bullying must be a priority. In this webinar, we discuss workplace bullying, address the potential legal claims that it can generate and outline a proposed risk management plan.

Managing Confrontations (Self-paced eLearning courses via Canvas) | Bryan Edwards, Ph.D.

4 hours | Registration fee: \$250

Four hours of instruction over nine modules with recorded videos, knowledge checks and discussion posts. Attend this online program to learn how to approach confrontations in a different and more encouraging way. This online program will help you effectively manage confrontations and make rapid and substantial improvements in individual, team and organizational results. You will learn a straightforward step-by-step process for identifying and resolving performance gaps, strengthening accountability, eliminating inconsistency and reducing resentment.

[Click here for OSU CEPD Course Enrollment Information](#)

Online CyberU Courses in Cornerstone LMS

Professionalism in the Workplace (online course)

20 minutes-Free

Learn the importance of professionalism in the workplace. (Covers topics such as dress code, hygiene, ethics, bullying, communication, social media, etc.)

[Click here to access Professionalism in the Workplace Training](#)

Bullying and Other Disruptive Behavior: for Employee (online course)

14 minutes-Free

Bullying and Other Disruptive Behavior: for Employees provides the information employees need to understand this type of behavior and know how to shut it down when it happens.

[Click here to access Bullying and Other Disruptive Behavior: for Employees](#)

Bullying and Other Disruptive Behavior: for Managers and Supervisors (online course) 19 minutes-Free

MARCOM's MicroLearning curriculum on Bullying and Other Disruptive Behavior: for Managers and Supervisors provides the information they need to help prevent this type of behavior in their department and deal with it when it does happen.

[Click here to access Bullying and Other Disruptive Behavior: for Managers and Supervisors](#)

YouTube Webinar Sessions

Professionalism in Healthcare is an online course that help Community Health Centers and other health care organization staff "level up" their professional image and contribution to the health care industry. This series is brought to you by the Alaska Primary Care Association's workforce development department staff. Topics include Work Ethic and Performance, Communication, Cultural Competency, ACEs (Adverse Childhood Experiences), Compassion Fatigue and more.

[Click here to access Session 1: Professionalism in Healthcare- Work Ethic and Performance - YouTube](#)

Training via Professional Organizations

AMA Ed Hub is a credible resource for professionalism Training and Resources for Physicians and Healthcare Professionals. Registration or membership sign-up may be required.

Emotional Intelligence and Its Impact on Leadership and Burnout

Possessing a high emotional intelligence (EQ) is essential for any leader. Cheri L. Canon, MD, FACR, professor and chair, The University of Alabama at Birmingham, Department of Radiology, discusses the important topic of EQ and why practice makes perfect as you strive to develop higher EQ skills. She also talks about the importance of EQ for being an effective leader, recognizing burnout and building a better practice.

[Click here to access: Emotional Intelligence and Its Impact on Leadership and Burnout](#)

Team Culture: Strengthening Team Cohesion and Engagement via Professionalism

Anyone who has ever tried to change anything where medical care is delivered may notice that sometimes the change sticks, and sometimes it doesn't. The change is a stunning success in one hallway, while in the next hallway, nothing happens. Why is that? Did we use the wrong strategy? Employ the wrong people? Not provide enough training? Team culture and professionalism is an important place to look for answers.

[Click here to access: Team Culture | Health Care Quality](#)

For additional resources or to schedule specialized talent and development opportunities, please contact OSU in Tulsa Human Resources Department at tulsa.hr@okstate.edu.