How to Register – TimelyCare

# Video Transcript

**Visual Description 1:** A smart phone is drawn onto the screen. The screen shows the TimelyCare logo. After a moment a banner appears that reads “How to Register.”

**Visual Description 2:** The screen of the phone phases to show the home screen of the application. At the top it says, “Hello there, student.” Underneath the greeting is an illustration of a person waving and a button with a heart icon that says, “Get Care.” Below is a section with two buttons. The first button has an illustration of two people waving, a title: “Join Our Peer Community”, and a description: “It’s a safe space to anonymously share how you’re feeling and engage with other students.” The second button has an illustration of a person smiling and giving themself a hug. A title: “Get Started with Digital Self-Care”, and a description: “Take ownership of your health and well-being before and after visits with on-demand self-care content.” After that section is a section with the title: “Need Help?” It has a description: “Visit our frequently asked questions (FAQS) for answers and info.” It also has a button: “Visit FAQ.” At the bottom of the screen are five tabs: “Home,” “Community,” “Explore,” “Messages,” and “Account.”

**Narrator 1:** TimelyCare is the virtual health and well-being platform for college students.

**Visual Description 3:** A text visual appears highlighting the “Get Care” button that reads “Select a Service.”

**Narrator 2:** Get the care you need at no cost, plus access to digital self-care content 24/7.

**Visual Description 4:** A text visual appears highlighting the “Explore” tab at the bottom of the screen that reads “Access to Digital Self-Care.”

**Narrator 3:** Ready to get started?

**Visual Description 5:** The screen of the phone phases to show the digital store front to download the app. It’s Labeled with the title: “TimelyCare Health & Well-being,” and the subtitle “Virtual Health & Well-being.” There is a “GET” button. Under that is a banner showing a 4.9 star rating out of 1.3k ratings, a marker of a 12+ age recommendation, and a marker that the app is in the medical category. Under the banner is a “What’s New” section showing the app at Version 2.2.5 and that it was updated one week ago. The update log says “We update TimelyCare frequently to deliver the best app experience possible. Here’s What’s new: Various bug fixes and improvements.” At the bottom of the page is a preview section with two cards. The first card is titled “Virtual health + well-being” and has an image of a medical practitioner on a video call. The second card is titled “Real Choice” and has an image of provider selection within the app.

**Narrator 4:** Download the app on your mobile device or access the web app at timelycare.com.

**Visual Description 6:** The phone screen phases to show the login page of the app. It shows the TimelyCare logo, an illustration of two people waving, a greeting: “Welcome! To get started, enter your school email.” There is a section to enter an email address and a continue button.

**Narrator 5:** Register with your school email address. It probably ends with.edu.

**Visual Description 7:** The email address input section is filled in with “name@school.edu.”

**Narrator 6:** Create your profile. Don't worry. TimelyCare is a confidential, secure, and HIPPA compliant platform.

**Visual Description 8:** The phone screen phases to show the profile creation page of the app. It has input field sections for criteria like preferred name and language, gender & ethnicity, graduation date, and address.

**Narrator 7:** Now you're ready to access the care you need. We're glad you chose us as your virtual health and well-being provider.

**Visual Description 9:** The phone screen reverts back to the home screen of the app.

**Narrator 8:** If you have trouble logging in, call 1-833-4-timely.

**Visual Description 10:** The phone screen phases to show a phone icon with the phone number 1-833-4-timely.

**Narrator 9:** Timely care. It's for students for free.

**Visual Description 11:** The animated phone disappears and is replaced by a phone leaning on a laptop computer. The computer shows the home screen of TimelyCare and the phone shows the digital store front used to download the app. Underneath the image there is text reading “Get Registered Today! – timelycare.com.” There are icons for the apple app store and the google play store.

**Narrator 10:** Get started by visiting timelycare.com or download the TimelyCare app.