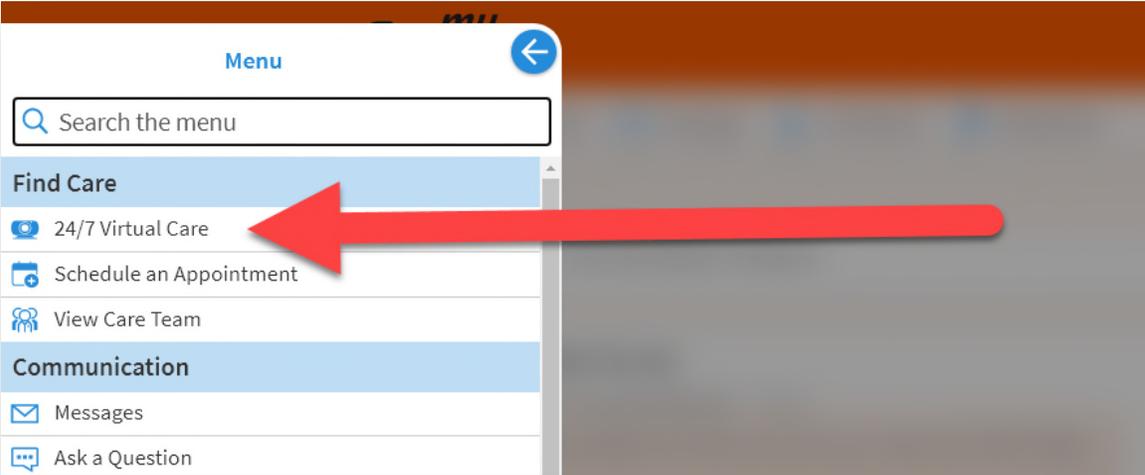
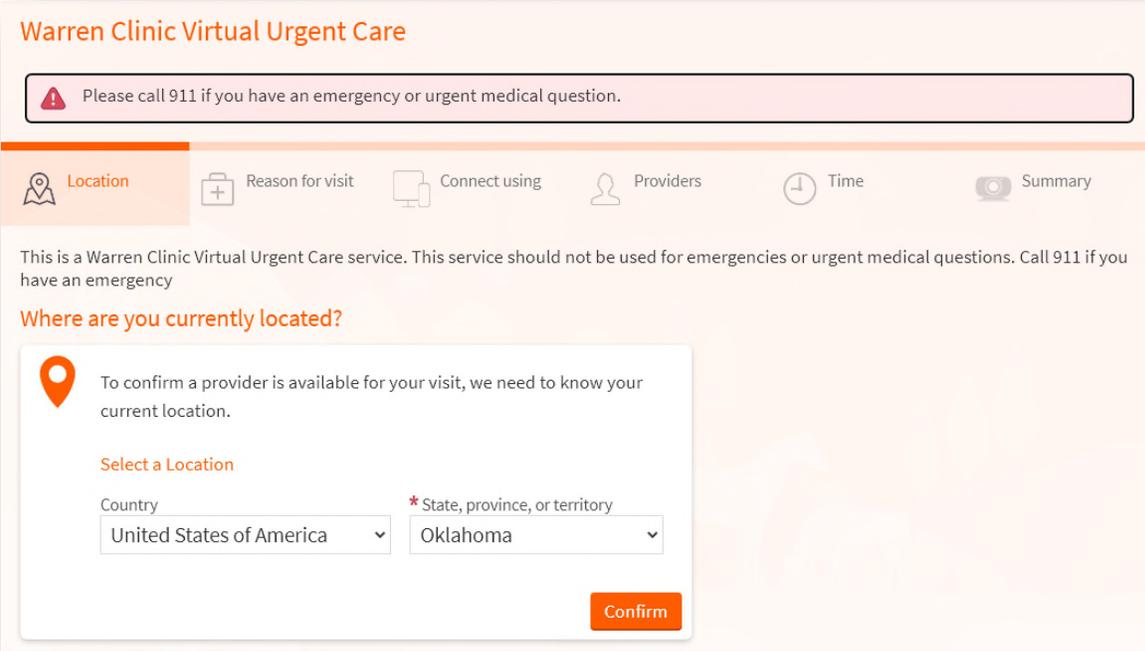


How to Schedule a 24/7 Virtual Care Visit

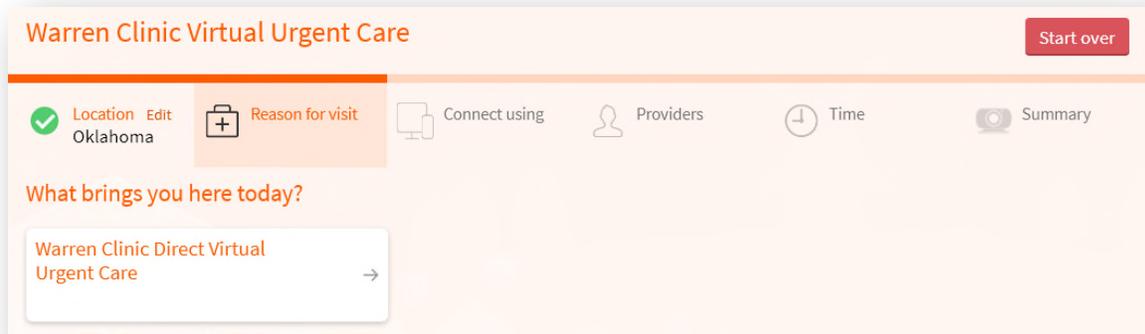
- 1. Log into your MyChart account at <https://osumedicinemychart.com>



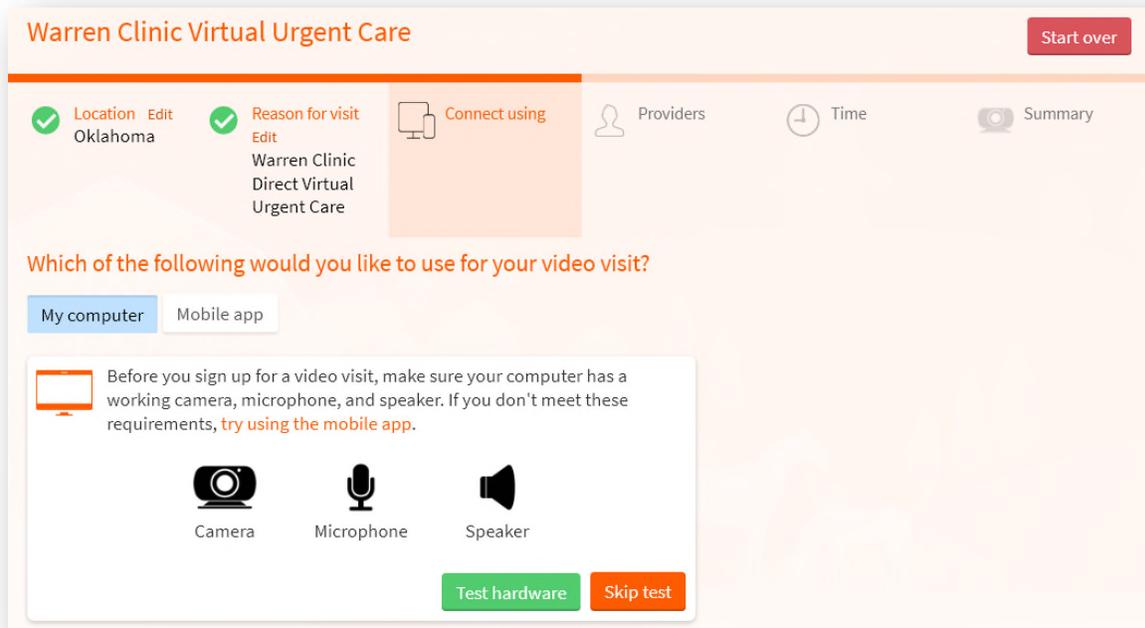
- 2. Enter your current location and click **Confirm**. Video Visits can only be performed if you are physically in the State of Oklahoma at this time.



3. On the **Reason for Visit** step, select an option that has **Virtual Urgent Care** in the name. Depending on business hours or holidays, the wording may be slightly different than in the example below.



4. On the **Connect Using** step, you can test your computer hardware to ensure its ready for a Video Visit. The ability to test your hardware will also be available after scheduling your 24/7 Virtual Care Visit.



5. On the **Providers** step, you will see an **Estimated Wait Time** for your visit. Click the **Put me in line** button.

Warren Clinic Virtual Urgent Care Start over

✓ Location Edit
Oklahoma

✓ Reason for visit Edit
Warren Clinic
Direct Virtual
Urgent Care

✓ Connect using Edit
My computer

Providers

Time

Summary

Who would you like to talk to?

Next available provider
Estimated wait: 40 minutes ⓘ

Put me in line

6. On the **Summary** step, please enter a reason why you are requesting the visit. This box is a required field and is denoted by a red asterisk (*). Also, confirm the contact details for how you want to be notified that the provider is ready to see you. For 24/7 Virtual Care visits, the patient does not need to wait online for the provider. Instead, they are notified by either email, text message, or notification on their mobile device when it is time to join the visit. Click **Schedule**.

Warren Clinic Virtual Urgent Care Start over

✓ Location Edit
Oklahoma

✓ Reason for visit Edit
Warren Clinic Direct
Virtual Urgent Care

✓ Connect using Edit
My computer

✓ Providers Edit
Next available
provider

Summary

You're almost there!

* Indicates a required field

*What is the most important thing you want addressed during this visit?
I've had the sniffles for 3 days, and now I'm feeling fatigued.]

How would you like to be contacted about this visit?

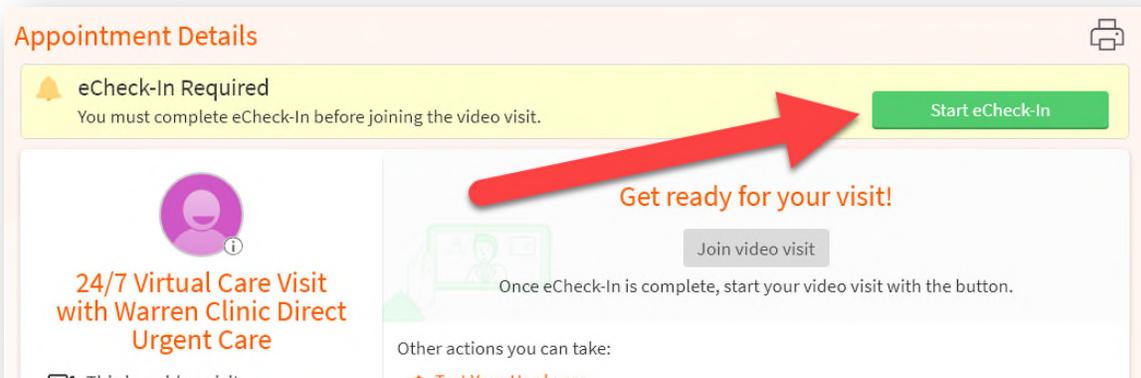
* Select at least one method of contact. This includes a notification when your doctor is ready.

Text me: [redacted]

Email me: [redacted]

Schedule

- With the appointment now scheduled, you will need to complete **eCheck-In**. On the **Appointment Details** screen that displays after scheduling the visit, click on the **Start eCheck-In** button.



- Follow the eCheck-In steps and answer all required questions. For you 24/7 Virtual Care visit, you will not be asked for a credit card or payment.



- With eCheck-In complete, you are all set to be seen! You can log out of MyChart and wait for notification from the provider.

