How to Schedule a 24/7 Virtual Care Visit

1. Log into your MyChart account at https://osumedicinemychart.com

	Menu
Q	Search the menu
Find	d Care
Q	24/7 Virtual Care
6	Schedule an Appointment
8	View Care Team
Con	nmunication
	Messages
	Ask a Question

2. Enter your current location and click **Confirm**. Video Visits can only be performed if you are physically in the State of Oklahoma at this time.

Narre	Clinic Virtual Urgent Care ase call 911 if you have an emergency or urgent medical question.	
	on $+$ Reason for visit $-$ Connect using 2 Providers $-$ Time 2 Summary	
This is a t	rren Clinic Virtual Urgent Care service. This service should not be used for emergencies or urgent medical questions. Call 911 if	you
Where	e you currently located?	
0	o confirm a provider is available for your visit, we need to know your	
	urrent location.	
	ielect a Location	
	* State, province, or territory	
	United States of America V Oklahoma V	
	Confirm	

3. On the **Reason for Visit** step, select an option that has **Virtual Urgent Care** in the name. Depending on business hours or holidays, the wording may be slightly different than in the example below.

Varren Clinic \	/irtual Urgent Ca	are			Start over
Location Edit Oklahoma	+ Reason for visit	Connect using	Providers	(J) Time	Summary
Vhat brings you l	here today?				
Warren Clinic Direo Urgent Care	ct Virtual →				

4. On the **Connect Using** step, you can test your computer hardware to ensure its ready for a Video Visit. The ability to test your hardware will also be available after scheduling your 24/7 Virtual Care Visit.

Warren Clinic Virt	ual Urgent Ca	re			Start over
Oklahoma	Reason for visit Edit Warren Clinic Direct Virtual Urgent Care	Connect using	Providers	Time	Summary
Which of the followin	g would you like	to use for your vide	eo visit?		
My computer Mobile	арр				
Before you sign working camera requirements, tr	up for a video visit, r , microphone, and s y <mark>using the mobile a</mark>	nake sure your computer peaker. If you don't meet ipp.	r has a t these		
Cam	era Micropho	ne Speaker			
		Test hardware	Skip test		

5. On the **Providers** step, you will see an **Estimated Wait Time** for your visit. Click the **Put me in line** button.

Location Edit Oklahoma	Reason for visit Edit Warren Clinic Direct Virtual Urgent Care	Connect using Edit My computer	Providers	(Time	Summary
/ho would you l	ike to talk to?				

6. On the Summary step, please enter a reason why you are requesting the visit. This box is a required field and is denoted by a red asterisk (*). Also, confirm the contact details for how you want to be notified that the provider is ready to see you. For 24/7 Virtual Care visits, the patient does not need to wait online for the provider. Instead, they are notified by either email, text message, or notification on their mobile device when it is time to join the visit. Click Schedule.

Oklahoma Warren Clinic Direct Virtual Urgent Care	My computer Vising Edit Vert ava providers	s Edit Summary
're almost there!		
Next available provider Saint Francis Health System - TST Warren Clinic Direct Virtual Urgent Care Estimated wait 40 minutes Estimated cost Not available	* What is the most important thing you we I've had the sniffles for 3 days, and n How would you like to be contacted * Select at least one method of contact. The doctor is ready. Text me:	* Indicates a required field ant addressed during this visit? yow I'm feeling fatigued. about this visit? his includes a notification when your

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 With the appointment now scheduled, you will need to complete eCheck-In. On the Appointment Details screen that displays after scheduling the visit, click on the Start eCheck-In button.

eCheck-In Required				
You must complete eCheck-In before	joining the video visit. Start eCheck-In			
	Get ready for your visit!			
O	Join video visit			
24/7 Virtual Care Visit with Warren Clinic Direct	Once eCheck-In is complete, start your video visit with the button.			
Urgent Care	Other actions you can take:			
	Other actions you can take:			

8. Follow the eCheck-In steps and answer all required questions. For you 24/7 Virtual Care visit, you will not be asked for a credit card or payment.

ecneck-in				
	<i>e</i> .	*	X	E
	•			0
	Medications	Allergies	Travel History	Questionnaires

9. With eCheck-In complete, you are all set to be seen! You can log out of MyChart and wait for notification from the provider.



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